

**CERTIFIED SECURITY PROJECT MANAGER  
(CSPM)  
CODE OF CONDUCT**

As a SIA CERTIFIED SECURITY PROJECT MANAGER, I agree to:

- ◆ Hold paramount the safety, health and welfare of the public.
- ◆ Act for each employer or customer as faithful agents or trustees.
- ◆ Avoid deceptive acts.
- ◆ Maintain the highest standard of personal and professional conduct.
- ◆ Support and disseminate the CSPM code of conduct to other security professionals.
- ◆ Provide accurate, truthful information and representations concerning qualifications, experience and performance of work.
- ◆ Cooperate with SIA concerning ethics violations and the collection of related information.
- ◆ Maintain the confidentiality of privileged information entrusted or known to me by virtue of my position.
- ◆ Demonstrate professionalism by conveying, through action, tone of voice and use of appropriate phrases, personal interest in the customer's needs.
- ◆ Refuse to engage in, or countenance activities for personal gain at the expense of my customers, my company, or my profession.
- ◆ Be accurate and truthful in all dealings with customers and be careful not to misrepresent the quality, availability, or ability of my services.
- ◆ Refrain from representing competitors to the public in a disparaging manner, but work with them in every reasonable and proper way for the advantage of our security profession.
- ◆ Respect a customer's information and opinion and continue to offer and provide that customer with quality services for as long as is desirable and proper.
- ◆ Serve all members of the public impartially, providing no special privilege or substandard service based upon age, race, national origin, color, gender, or handicapping condition.
- ◆ Support and promote my mission by providing to the customer life safety and peace of mind through quality service and courtesy.

*This CODE OF CONDUCT for SIA's Certified Security Project Manager has been adopted to promote and maintain the highest standards of professional and personal conduct. Adherence to these standards serves to enhance public confidence in the integrity and service of the security industry.*

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Signature

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Date